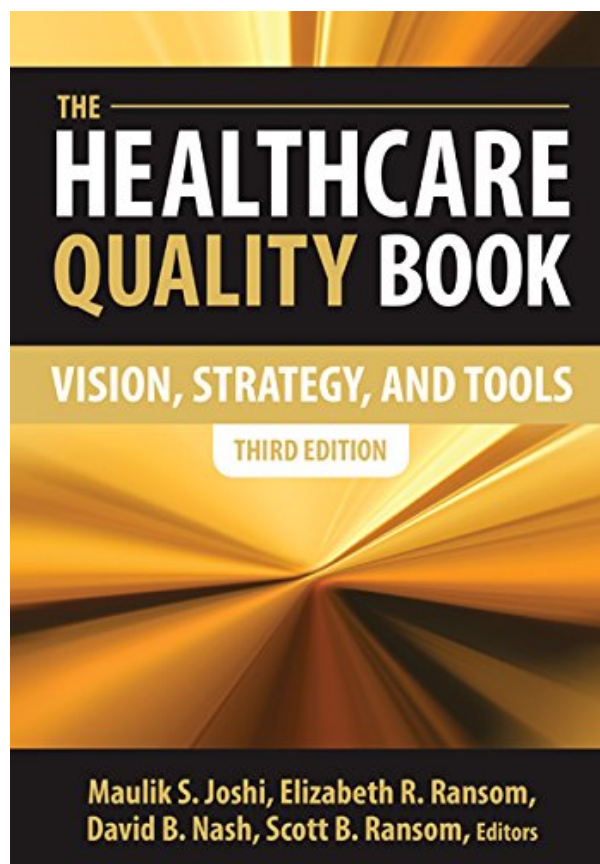
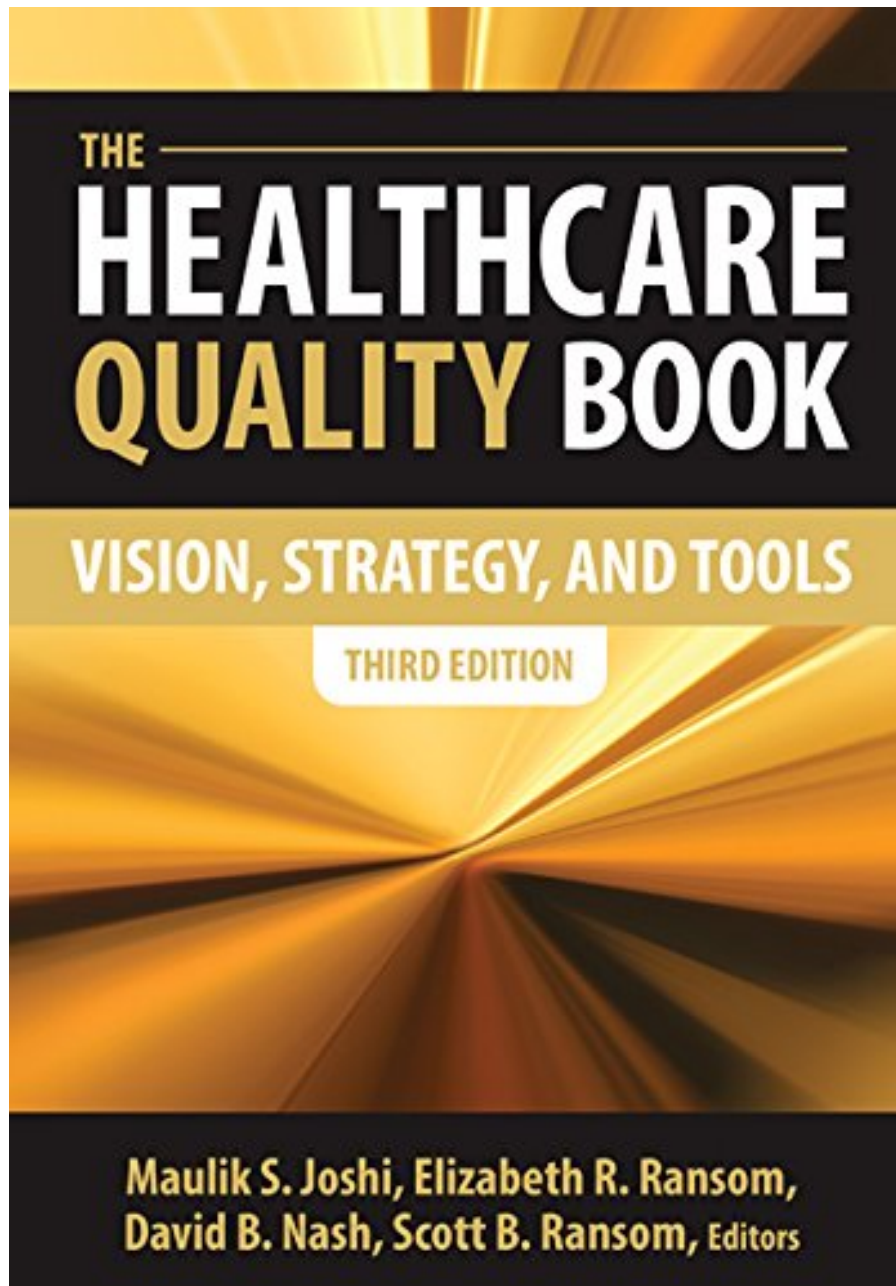


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About the Author

Maulik S. Joshi, DrPH, is president of the Health Research & Educational Trust (HRET) and senior vice president of research at the American Hospital Association (AHA). Dr. Joshi also oversees AHA s Institute for Diversity in Health Management and the Association for Community Health Improvement. Previously, Dr. Joshi served as senior advisor at the Agency for Healthcare Research and Quality; president and CEO of the Delmarva Foundation, which was an organizational recipient of the 2005 US Senate Productivity Award (based on the Malcolm Baldrige Award); vice president at the Institute for Healthcare Improvement; senior director of quality for the University of Pennsylvania Health System; and executive vice president of The HMO Group. Dr. Joshi is editor-in-chief of the Journal for Healthcare Quality.

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About the Author

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